
Report of the Committee on Internal Quality Assurance

General Assembly of the European Association of Establishments for Veterinary Education
(EAEVE)

Dublin, 2025

The Committee on Internal Quality Assurance (CIQA) is a standing committee of the European Association of Establishments for Veterinary Education (EAEVE). As the internal quality assurance (QA) of an accreditation agency is a prerequisite for a trustworthy, reliable, and transparent evaluation, EAEVE established CIQA at the General Assembly (GA) in 2009. The main responsibility of CIQA is to lead the development, implementation, revision and improvement of QA issues in the European System of Evaluation of Veterinary Training (ESEVT). The activities of CIQA are defined in the “CIQA Rules of Operation”, which was revised in 2021 and updated in 2023. These activities include the presentation of an annual report to the EAEVE GA on the fulfilment of policy and objectives of internal quality assessment and management, and on the proposals and actions taken for improvement. The regular activities of CIQA include the evaluation of the post-GA feedback, the evaluation of the Post-Visitation Feedback, the evaluation of the Visitation teams’ composition, the review of EAEVE yearly activities and the review of the annual outcomes of the ESEVT. In 2024 CIQA participated in even more activities being involved in analyses which underpin the follow-up report for ENQA, and offer evidence for the continuous improvement that characterises the operation of ESEVT.

This Report summarises the work of the CIQA since the 37th GA, which was held on 30 May 2024. Both face-to-face and online meetings as well as email correspondence have been used to good effect. CIQA has also exchanged views and information with the President of EAEVE, the Director of ESEVT, the Councillor of ExCom for ENQA, and the Executive Committee (ExCom) at relevant points. CIQA is indebted to the Office for their constant help and contribution to all of its activities.

1. Dates of CIQA meetings

- 30th CIQA Meeting 28 May 2024, hybrid in Alfort, Paris with an extra meeting with the Councillor of ExCom for ENQA,
- 31th CIQA Meeting 9 September 2024, online (guest: Philip Duffus);
- 32th CIQA Meeting 20 November 2024, online (guest: Petra Winter, Pierre Lekeux);
- 33th CIQA Meeting 10 June 2025, in Dublin
- Meeting on the ENQA follow-up report 15 April 2025, online (with: Philip Duffus, ESEVT Coordinators, Office)

2. CIQA internal issues

- Update of the CIQA Quality Improvement Action Plan 2019-2025
- Acknowledgement of and discussion on documents approved by ExCom
- Receiving ExCom's feedback to CIQA's suggestions
- Providing feedback from CIQA to ExCom

3. Regular activities of CIQA

- Revision of the post-GA 2024 feedback
- Revision of the ESEVT Teams' Composition 2024-2025
- Revision of the Post-Visitation feedback (June 2024 – May 2025)
 - Formal summary of 2023-2024 PVQs findings to Director of ESEVT
- Review of the outcomes of ESEVT 2024 (annual data gathering for periodic analyses this year for 7–10 years)
 - deficiencies and commendations
 - gap or harmony of visitation reports and ECOVE decisions
 - appeals and complaints
 - general remarks in post-visitation feedback
- Review of the summary of EAEVE's activities
- Updating the publications on the EAEVE website (January, May)
- Discussion and acceptance of CIQA's annual report to the GA 2025

4. Action points completed, ad hoc tasks and measures taken for improvement

- CIQA analysed the Post-GA 2024 feedback
- All Post-Visitation Feedback was thoroughly analysed and summarized, and measures were taken to inform the Director of ESEVT and ExCom on relevant issues
- Proposal elaborated for the updating of the E-learning course for experts
- Follow-up of ENQA External Review Report 2022 and contribution with three analyses to the progress report
 - Analysis of gaps between the decisions proposed by the ESEVT teams and the final ECOVE decisions 2014–2024*
 - Analysis of Major and Minor Deficiencies 2017–2024*
 - An analysis of Complaints and Appeals 2014–2024*
- Preparation of the *System-wide analysis of the European System of Evaluation of Veterinary Training (ESEVT). Period 2020–2023*
- Attempt for a pilot 'thematic analysis' regarding hands-on clinical training
- Preparation of issues related to 'special visitations' (VEEs with more study programmes, distributed model, more locations, etc.) for discussion
- Review of the ENQA follow-up report
- The Office has sent the Strategic Plan 2025–2030 to CIQA for review and feedback
- The Office is now aware of and is following the neurodiversity guide when preparing documents

This year CIQA was engaged in more in-depth analyses of EAEVE's and ESEVT's operation and had more cooperation with the President, Director, Coordinators and ExCom before. Even though this meant much more work than before, CIQA feels that these new roles assumed fit well in the profile of CIQA and make its efforts more visible and effective.

Conclusions of CIQA

- EAEVE is working in line with established and documented procedures, and these have been continuously updated.
- EAEVE is more and more relying on CIQA's analyses and suggestions which have an impact on the development of activities within EAEVE and ESEVT.
- The Visitation teams were assembled according to approved procedures, with minor deviations due to last-minute changes. However, the number of last-minute changes has slightly increased, and this tendency needs to be monitored.
- All experts who participated in Visitations had successfully completed the E-learning course and declared their lack of conflict of interest.
- CIQA was involved in the actions necessary to follow up ENQA and EQAR recommendations.
- The GA 2024 was carried out successfully.

Overall, CIQA is able to verify that EAEVE is carrying out its activities in a responsible way, in line with established and well-documented procedures, which are continuously developed. Any temporary and necessary changes to procedures have been justified and carried out in such a way that the ESEVT system continues to be equally applied to all member VEEs. Besides, the results of the analyses carried out by CIQA for the previous 7 - to 10-year period as well as the System-Wide Analysis provided evidence of the continuous improvement of ESEVT, which in turn contributes to the development of veterinary training at the European level.

Budapest, April 2025

Éva Orbán, Chairperson of CIQA