

7.1. Report of CIQA

- **Activity of CIQA is defined by the CIQA Rules of Operation**
- **Main tasks of CIQA**
 - **checking the procedures of EAEVE from a QA point**
 - **giving suggestions for improvement and providing guidance on QA**

CIQA Members



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Dates of CIQA meetings

- **14th CIQA Meeting: 16th May, 2017, London**
- **15th CIQA Meeting: 30-31st October, 2017, Vienna**
- **16th CIQA Meeting: 29th May, 2018, Hanover**

CIQA internal issues

- **New Chair of CIQA was elected for 2017-2020 (Vienna, 2017)**
- **CIQA Quality Improvement Action Plan 2015-2018 was updated**

Action points completed

Opinion of CIQA was formed on documents approved by ExCom

- **Procedure of Cancellation/Postponement of a visitation**
- **Procedure for Accepting Re-visitiation Request**
- **Amended format of the Establishments' status**
- **Update of the Memorandum of Understanding between EAEVE and IVSA**
- **ENQA Self-Assessment Report**
- **Observers at ESEVT Visitations**

Action points completed

Opinion of CIQA was formed on documents before approval by ExCom

- **Procedure on how to handle Interim Reports**
- **ESEVT Expert Competency Framework**
- **Post Hanover GA questionnaire**

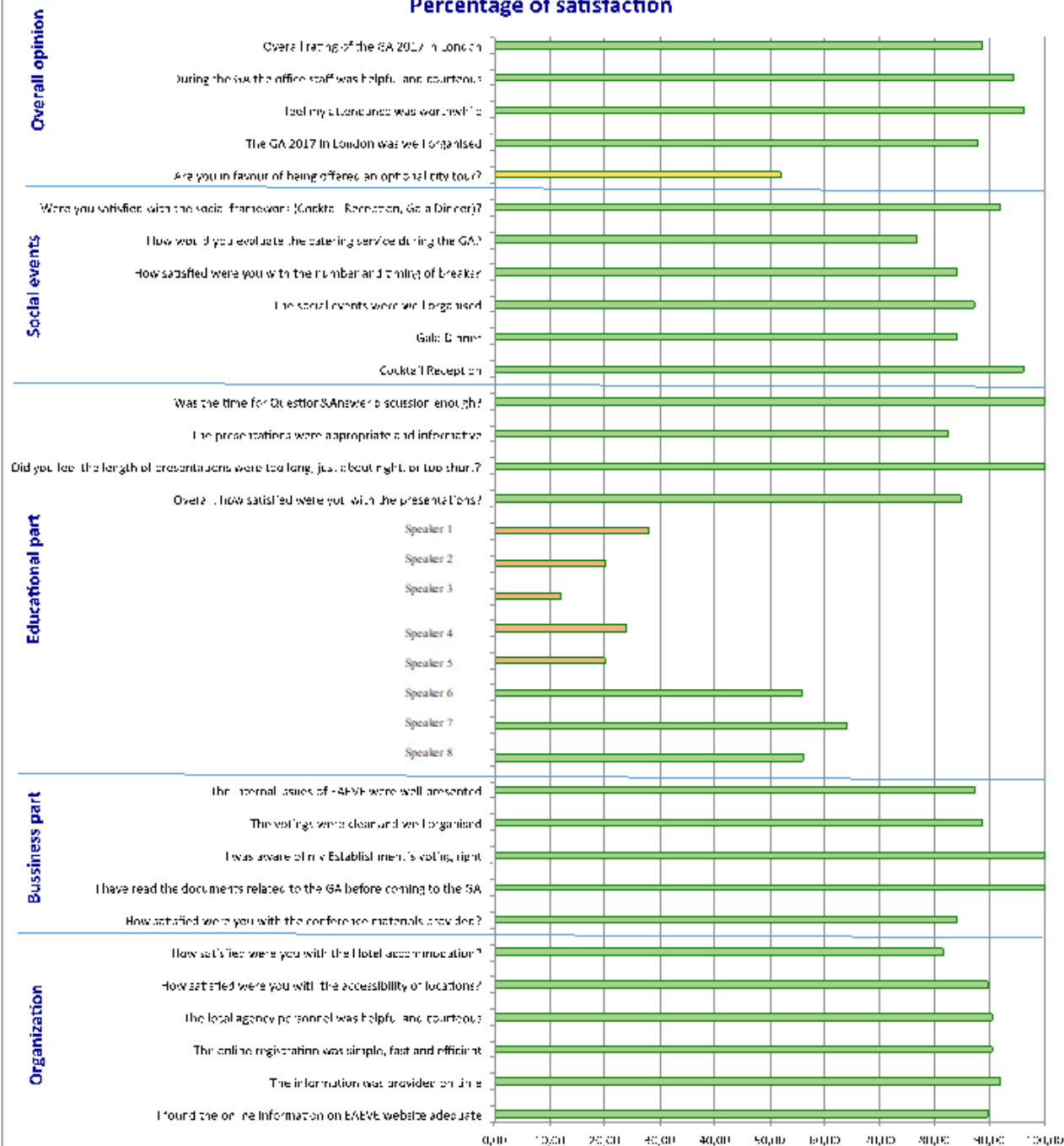
Action points completed

- **Discussion on the update of EAEVE Statutes**
- **Suggestion of new Post-Visitation Questionnaires and “Procedure on how to handle Post-Visitation feedback”**
- **Suggestion of “Procedure on how to handle third party suggestions and complains”**
- **Suggestion of an E-learning course Feedback**
- **Discussion on future QA training**

Regular activities of CIQA

- **Evaluation of EAEVE yearly activities**
- **Evaluation of Team Composition 2017**
- **Evaluation of Post-Visitation Feedback 2017**
- **Evaluation of outcomes of the ESEVT 2017**
- **Evaluation of E-learning Feedback**
- **Evaluation of feedback from GA 2017**

Percentage of satisfaction



Conclusions of CIQA

- In a vast majority of aspects EAEVE is working along the standards and rules
- All except one suggestion of CIQA were accepted
- ENQA Self-Assessment Report was acknowledged
- Return rate of the feedback forms from GA 2017 was low, it should be increased
- 16 out of 18 teams were assembled according to the rules (E-learning course, lack of conflicts of interest, different nationalities, gender, newbies)
- All team members completed E-learning course and declared lack of conflicts of interest

Conclusions of CIQA

- **Most post-visitation feedbacks were positive, in the case of two visitations there were critical remarks, and they were communicated to the Director**
- **The System Wide Analysis 2011-2015 was acknowledged**
- **All experts passing the E-learning platform found it useful, they were satisfied; some of them had useful comments**
- **CIQA emphasises that tracking sheet has to be used to all EAEVE documents**

Conclusions of CIQA

Overall, CIQA is happy to confirm that activities of EAEVE with minor deviations meet the rules declared in the documents of the Association



31st EAEVE General Assembly

Thank you for your attention!

