

CIQA
Annual report

Petr Horin
Chair, on behalf of CIQA

London 2017



CIQA meetings

- ✓ 12th : Uppsala, May 10th, 2016
 - ✓ 13th : Vienna, October 19th, 2016
 - ✓ 14th : London, May 16th, 2017
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Documents processed since 11th CIQA meeting and presented to ExCom

- ✓ *CIQA Rules of Operation, including rules of CIQA composition*
- ✓ *Policy for Assurance of Quality (on the EAEVE website)*
- ✓ *Internal CIQA Action Plan: an update*
- ✓ *EAEVE Internal QA Procedures – suggestions for improvement*
- ✓ *System-wide Analysis of ESEVT - opinion of CIQA*

ENQA SAR

- ✓ *CIQA's collective opinion on the current version of the SAR submitted in due time.*
 - ✓ *CIQA appreciates the quality of the document, thanks to all people involved in its preparation.*
 - ✓ *CIQA considers the text as a useful document not only for the purposes of ENQA evaluation, but also as a first step aiming to establish a system of self-evaluation of ESEVT based on QA principles.*
 - ✓ *CIQA strongly recommends to consider and use this document for designing and establishing a coherent system of continuous QA-based evaluation within EAEVE .*
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Regular activities

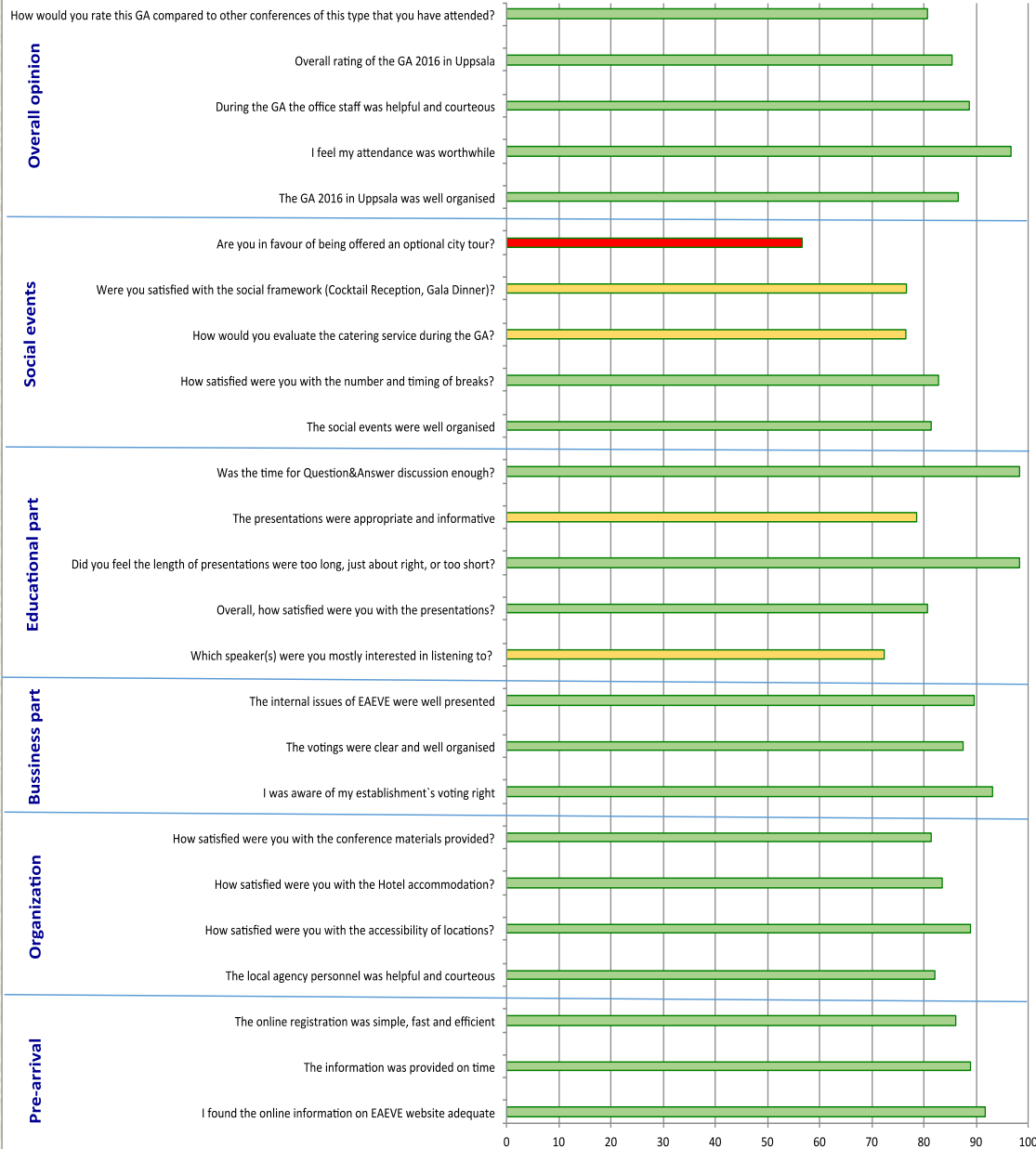
- ✓ **Checking the composition of the teams**
 - *No deviation from the EAEVE rules*
 - ✓ **Checking post-visitation questionnaires, composition of evaluation teams**
 - *No major issue identified, better return rate desired from the Establishments*
 - ✓ **E-learning feedback questionnaires**
 - *Largely positive in all aspects, a few equivocal questions in the tests*
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Regular activities

✓ GA2016 Post Evaluation Feedback

- *Report submitted to ExCom immediately after CIQA received the data.*
 - *In summary, the satisfaction with 2016 GA is very high (overall rating 85%)*
 - *Members are not interested in city tours and extra social activities*
 - *Some improvement could be obtained in the Educational part*
 - *Low return rate – need to increase it*
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Percentage of satisfaction



Rating was transformed in percentage of satisfaction on the maximum scale of each question.

- ✓ Questions reaching **80%** of satisfaction are represented in **green**
- ✓ Questions **between 80% and 60%** are represented in **yellow**
- ✓ Questions **under 60%** are represented in **red**

Internal issues

- ✓ Resignation: Marc Vandevælde
 - *Many thanks to Marc, welcome Asger*



- ✓ Election of new CIQA members

- *Opinion of CIQA shared with ExCom and the President*





Feedback from ExCom to CIQA

- ✓ *Meeting with the President and presentation of the feedback*
 - ✓ *Discussion on the role of CIQA*
 - ✓ *Agreement on definition of CIQA rules of operation*
 - ✓ *Harmonization of CIQA documents*
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Thank you for your attention