# The co-operation between external and internal QA in Higher Veterinary Education: the ESEVT model of EAEVE

Ana Bravo<sup>1</sup>, Pierre Lekeux<sup>2</sup>, Laura Pohl<sup>3</sup>, Petr Horin<sup>4</sup>

All authors representatives of the *European Association of Establishments for Veterinary Education* (**EAEVE**):

- (1) President
- (2) ESEVT Director
- (3) EAEVE office Vienna
- (4) Chair of evaluation teams

office@eaeve.org



### **OUTLINE**



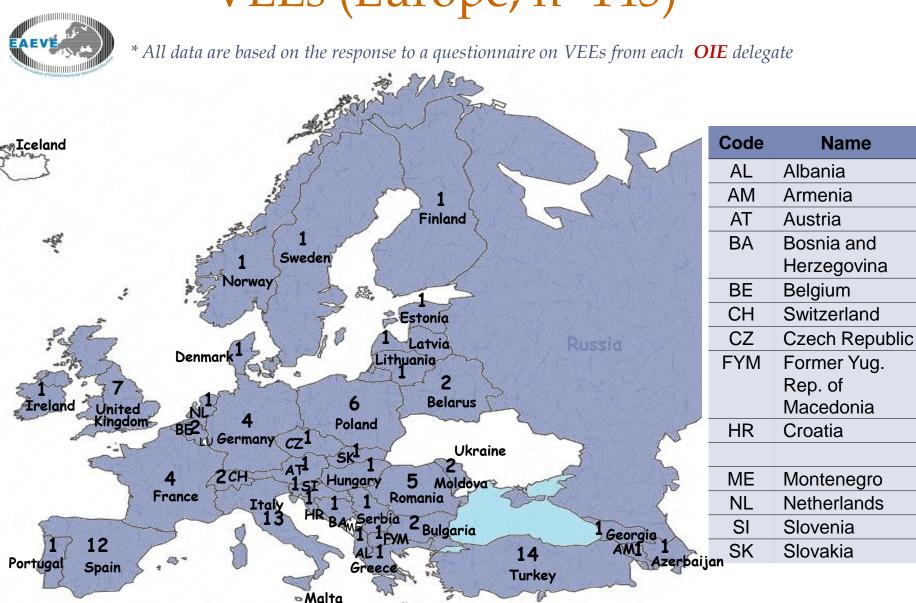
- ➤ Introduction of the European Association of Veterinary Education Establishments (EAEVE)
- ➤ Introduction of the European System of Evaluation of Veterinary Training (ESEVT)
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: A competency-based process
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: External peer-review system
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: Internal QA processes
- > Future directions of ESEVT from the QA perspective
- > ESEVT value: Outcomes

# EUROPEAN ASSOCIATION OF ESTABLISHMENTS FOR VETERINARY EDUCATION (EAEVE)

The **mission** of EAEVE is to evaluate, promote and further develop the quality and standard of veterinary medical establishments and their teaching within, but not limited to, the member states of the European Union (EU) ...

...by applying the European System of Evaluation of Veterinary Training (ESEVT)

### VEEs (Europe, n=145)



: Black sea

#### MEMBERS OF EAEVE

May 2018



Group 1. Ireland 1, The Netherlands 1, UK 7

Group 2. Portugal 6, Spain 11

Group 3. Albania 1, Greece 2, Israel 1, Italy 13, Romania 4

**Group 4. Belgium 2, France 4** 

Group 5. Austria 1, Germany 5, Switzerland 1

Group 6. Denmark 1, Estonia 1, Finland 1, Latvia 1, Lithuania 1, Norway 1, Sweden 1

Group 7. Croatia 1, Czech Republic 2, Hungary 1, Poland 4, Slovakia 1, Slovenia 1

Group 8. Bosnia-Herzegovina 1, Bulgaria 2, FYROM 1, Turkey 13, Serbia 1, Jordan 1

**Italics:** non EU members



96 in 34 countries

75 in EU



#### **OUTLINE**



- ➤ Introduction of the European Association of Veterinary Education Establishments (EAEVE)
- Introduction of the European System of Evaluation of Veterinary Training (ESEVT)
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: A competency-based process
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: External peer-review system
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: Internal QA processes
- > Future directions of ESEVT from the QA perspective
- > ESEVT value: Outcomes

#### HISTORY OF EVALUATION OF VETERINARY ESTABLISHMENTS IN EUROPE



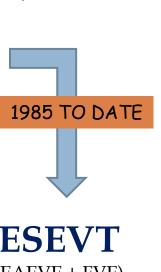
- Until 1978 every country/Establishment offered a curriculum based on tradition, state regulations, etc.
- **1978:** Publication of *Directive 78/1027/EEC* and *Decision 78/1028/EEC* establishing the *Advisory Committee on Veterinary Training* (*ACVT*) that requires harmonization to guarantee a comparable level of veterinary training in the 9 EU members. Define minimum standards.
- □ 1985-1989: Pilot evaluation in 1 Establishment/ EU member.
- □ 1990: adoption of a *permanent system of evaluation* under the umbrella of ACVT.
- $\square$  1994: ACVT passes on the responsibility of evaluation to the European Association of Establishments for Veterinary Education (EAEVE).
- **1996:** ACTV create a Committee ACVT-EAEVE to revise the system.
- ullet 2000: The Federation of Veterinarians of Europe (FVE) joint EAEVE on the responsibility of running the ESEVT.

... 33 YEARS OF APPLICATION OF THE EUROPEAN SYSTEM OF EVALUATION OF VETERINARY TRAINING (ESEVT) IN 2018

#### **EU REGULATED PROFESSIONS**



- 78/1026/EEC: recognition of veterinary education
- 78/1027/EEC: minimum requirements of training
- •78/1028/EEC: Advisory Committee on Veterinary Training
- 2005/36/EC: Recognition of Professional Qualifications amended by 2013/55/EU
  - **Doctors**
  - Nurses (general practice)
  - Dental practitioners
  - **Veterinary Surgeons**
  - **Midwives**
  - **Pharmacists**
  - **Architects**







#### PRINCIPLES OF THE ESEVT



- Focuses on undergraduate veterinary education to ensure a comparably high standard throughout the EU making the mutual recognition of qualifications possible (EU Directives 36/2005 & 55/2013).
- □ The only Europe-wide profession specific evaluation system.
- Carried out by the EAEVE in co-operation with the FVE.
- Final decision taken by an independent body: ECOVE (European Committee on Veterinary Education).
- □ Evaluations should be carried out periodically at 7 year intervals.
- Based on the application of Standard Operating Procedures (SOPs) previously approved and regularly updated.

#### **OUTLINE**



- ➤ Introduction of the European Association of Veterinary Education Establishments (EAEVE)
- ➤ Introduction of the European System of Evaluation of Veterinary Training (ESEVT)
- Principles of Quality Assurance (QA) implemented in the ESEVT: A competency-based process
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: External peer-review system
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: Internal QA processes
- > Future directions of ESEVT from the QA perspective
- > ESEVT value: Outcomes

# PRINCIPLES OF THE ESEVT



- □ Focuses on undergraduate veterinary education to ensure a comparably high standard throughout the EU making the mutual recognition of qualifications possible (EU Directives 36/2005 & 55/2013).
- □ The only Europe-wide profession specific evaluation system.
- □ Carried out by the **EAEVE** in co-operation with the **FVE**.
- □ Final decision taken by an independent body: **ECOVE** (European Committee on Veterinary Education).
- □ Evaluations should be carried out periodically at 7 year intervals.
- Based on the application of Standard Operating Procedures
   (SOPs) previously approved and regularly updated.

# ESEVT IS A COMPETENCE-BASED EVALUATION PROCESS



#### **SOP 2016**

- In agreement with EU directives and ESG 2015
- Harmonised with sister accreditation agencies
- simple, concise, clear and consistent

Available on the EAEVE website:

www.eaeve.org/esevt/sop

ESEVT 'Uppsala' SOP May 2016

#### Table of contents

Introduction	3
Chapter 1. Basic documents for the recognition of professional qualifications and for Qual	
Assurance in the EU	4
	_
Chapter 2. ESEVT evaluation process	
1. Visitations	
2. Re-visitation	
3. Consultative Visitation.	
4. Interim Report	16
Chapter 3. ESEVT Standards for Accreditation	
Standard 1: Objectives and Organisation	
Standard 2: Finances	
Standard 3: Curriculum	
Standard 4: Facilities and equipment	
Standard 5: Animal resources and teaching material of animal origin	22
Standard 6: Learning resources	
Standard 7: Student admission, progression and welfare	
Standard 8: Student assessment	24
Standard 9: Academic and support staff	25
Standard 10: Research programmes, continuing and postgraduate education	26
Standard 11: Outcome Assessment and Quality Assurance	26
Annex 1. Directive 2013/55/EU on the recognition of professional qualifications	28
Annex 2. List of subjects and Day One Competences	
Annex 3. List of European Standards for Quality Assurance in European Higher Education	
Annex 4. ESEVT Indicators	

# **OIE DAY-1 COMPETENCIES**



rganisation ondiale e la Santé nimale

Organisation for Animal Health Organización Mundial de Sanidad Animal



May 2012



OIE recommendations on the Competencies of graduating veterinarians ("Day 1 graduates") to assure high-quality of National Veterinary Services



#### **Table of Contents**

	DIIBC	or General's loreword	.1
1.	Introd	uction	2
	1.1	Background	2
	1.2	Scope	3
	1.3	Definitions	4
2.	Speci	fic competencies	5
	2.1	Epidemiology	5
	2.2	Transboundary animal diseases	5
	2.3	Zoonoses (including food borne diseases)	5
	2.4	Emerging and re-emerging diseases	6
	2.5	Disease prevention and control programmes	6
	2.6	Food hygiene	.7
	2.7	Veterinary products	.7
	2.8	Animal welfare	8
	2.9	Veterinary legislation and ethics	8
	2.10	General certification procedures	9
	2.11	Communication skills	9
3.	Advar	nced competencies	0
	3.1.	Organisation of Veterinary Services1	0
	3.2.	Inspection and certification procedures	0
	3.3.	Management of contagious disease1	1
	3.4.	Food hygiene1	1
	3.5.	Application of risk analysis	2
	3.6.	Research	2
	3.7.	International trade framework	3
	3.8.	Administration and management	3

FULLY COMPLIANT WITH ESEVT DAY-1
COMPETENCIES!

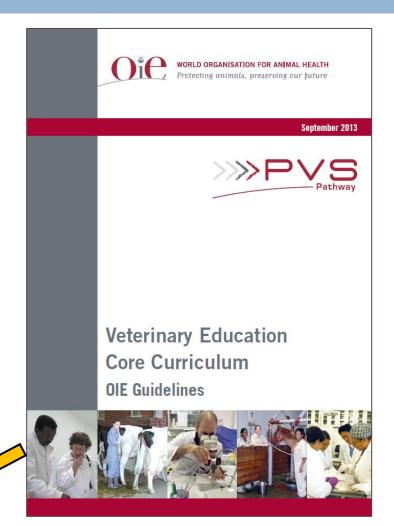
# OIE COMPETENCY-BASED CURRICULUM



ESEVT 'Uppsala' SOP May 2016

#### Table of contents

Introduction
Chapter 1. Basic documents for the recognition of professional qualifications and for Quality
Assurance in the EU4
Chapter 2. ESEVT evaluation process
1. Visitations
2. Re-visitation 12
3. Consultative Visitation
4. Interim Report
Chapter 3. ESEVT Standards for Accreditation
Standard 1: Objectives and Organisation
Standard 2: Finances
Standard 3: Curriculum. 19
Standard 4: Facilities and equipment
Standard 5: Animal resources and teaching material of animal origin
Standard 6: Learning resources
Standard 7: Student admission, progression and welfare
Standard 8: Student assessment
Standard 9: Academic and support staff
Standard 10: Research programmes, continuing and postgraduate education
Standard 11: Outcome Assessment and Quality Assurance
Annex 1. Directive 2013/55/EU on the recognition of professional qualifications
Annex 2. List of subjects and Day One Competences
Annex 3. List of European Standards for Quality Assurance in European Higher Education Area34
Appay A ESEVT Indicators





### **OUTLINE**



- ➤ Introduction of the European Association of Veterinary Education Establishments (**EAEVE**)
- ➤ Introduction of the European System of Evaluation of Veterinary Training (ESEVT)
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: A competency-based process
- Principles of Quality Assurance (QA) implemented in the ESEVT: External peer-review system
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: Internal QA processes
- > Future directions of ESEVT from the QA perspective
- > ESEVT value: Outcomes

#### **ESEVT PEER-REVIEW SYSTEM**



ESEVT's principal aim in setting standards, and evaluating the Establishment against them by peers to ensure that the Establishment:

- is well managed
- has adequate financing to sustain its educational, research and social commitments
- □ has appropriate resources of staff, facilities and animals
- provides an up to date professional curriculum
- provides an appropriate learning environment
- operates a fair and reliable assessment system
- operates QA and quality enhancement mechanisms.

# **ESEVT** Standards for Accreditation & Self Evaluation Report (SER)

- Standard 1: Objectives and Organisation
- Standard 2: Finances
- Standard 3: Curriculum
- Standard 4: Facilities and equipment
- Standard 5: Animal resources and teaching material of animal origin
- Standard 6: Learning resources
- Standard 7: Student admission, progression and welfare
- Standard 8: Student assessment
- Standard 9: Academic and support staff
- ✓ Standard 10: Research programmes, continuing and postgraduate education
- **✓** Standard 11: Outcome Assessment and Quality Assurance

# STANDARD 11. OUTCOME ASSESSMENT AND QUALITY ASSURANCE

#### The Establishment must

- have a culture of QA and continued enhancement of quality
- operate cyclical, sustainable and transparent QA and quality enhancement mechanisms
- inform regularly staff, students and stakeholders and involve them in the QA processes
- close the loop of the QA Plan-Do-Check-Adjust (PDCA) cycle for all standards



### **ESEVT INDICATORS**



- ✓ 22 Indicators (2 new)
- ✓ Automatically calculated in the SER
- 1. Staff and students
- 2. Hours of training
- 3. Types of training
- 4. Animal resources (patients, herds, necropsies)
  - ✓ All values represent an annual average calculated from the last 3 complete academic years
  - ✓ Recommended ranges based on averages observed in accredited schools (updated yearly)

#### **ESEVT RUBRICS**



**14. ESEVT Rubrics** (summary of the decision of the Visitation Team of the Establishment for each ESEVT Standard, i.e. (total or substantial) compliance (C), partial compliance (PC) (Minor Deficiency) or non-compliance (NC) (Major Deficiency))

Standard 1: Objectives and Organisation	С	PC	NC
1.1. The Establishment must have as its main objective to provide, in agreement with the EU Directives and ESG recommendations, adequate, ethical, research-based, evidence-based veterinary training that enables the new graduate to perform as a veterinarian capable of entering all commonly recognised branches of the veterinary profession and to be aware of the importance of lifelong learning.			
1.2. The Establishment must develop and follow its mission statement which must embrace all the ESEVT standards.			
1.3. The Establishment must be part of a university or a higher education institution providing training recognised as being of an equivalent level and formally recognised as such in the respective country.			
1.4. The person responsible for the veterinary curriculum and the person(s) responsible for the professional, ethical, and academic affairs of the Veterinary Teaching Hospital (VTH) must hold a veterinary degree.			
1.5. The organisational structure must allow input not only from staff and students but also from external stakeholders.			
1.6. The Establishment must have a strategic plan, which includes a SWOT analysis of its current activities, a list of objectives, and an operating plan with timeframe and indicators for its implementation.			

#### **ESEVT PEER-REVIEW SYSTEM**



#### Five types of evaluation are organised by ESEVT

- Full Visitation
- Re-visitation
- Interim Report
- Consultative Visitation
- Joint Visitation

#### **ESEVT FULL VISITATION**



- Group of 8 visitors: experts in Basic Sciences, Clinical Sciences Companion Animals, Clinical Sciences Food-Producing-Animals, Food Safety and Quality and QA + 1 practitioner, 1 student & 1 ESEVT coordinator (often + 1 observer from the national QA agency for Higher Education)
- 5 days visitation based on a standardised programme
- Visitation Report and ECOVE decision available to the public

#### **ESEVT RE-VISITATION**



- Group of 2 visitors: the Chairperson of the previous
   Visitation and ESEVT coordinator
- 2 days visitation based on a standard programme
- Objective: verify if the Major Deficiencies identified during the full Visitation have been fully corrected and if an on-going process is in place in order to correct the Minor Deficiencies

#### **ESEVT INTERIM REPORT**



#### **CONTENT**

- Any major changes which may affect the compliance to the ESEVT Standards since the previous SER
- Progress in the correction of Deficiencies (*if any*) and plans for the near future
- Expected date of the next Visitation
- Updated ESEVT Indicators

#### **PROCEDURE**

- Completed cyclically by the Establishment
- Reviewed by one ESEVT coordinator
- Discussed by ECOVE

#### **ESEVT CONSULTATIVE VISITATION**



- Opportunity for non European countries
- □ Pre-requisite for new members (pre-accreditation)
- Advisory/audit visitation
- □ Team: 1 coordinator + 2 experts
- □ Visit: 2 full days
  - Day 1: facilities, equipment
  - Day 2: meetings with relevant people
- Confidential Report

# **ESEVT JOINT VISITATION**



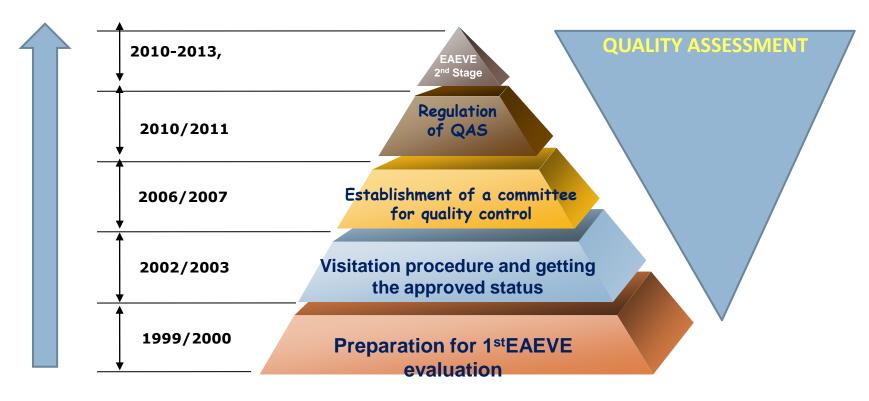
".. ECOVE may accept to share Visitors with other veterinary accreditation bodies in case of Joint Visitation ...'

#### SPECIFIC REQUIREMENTS

- The joint Visitation Team must include among others 1 ESEVT Coordinator, 1 Student and no less than 2 ESEVT Experts
- All ESEVT fields of expertise (i.e. BS, CS-CA, CS-FPA, FSQ, QA) must be covered within the joint Visitation team
- The Visitation Agreement, the SER and the Visitation Report must be written in agreement with the ESEVT SOP
- The Visitation programme must be compliant with the ESEVT SOP

#### IMPACT OF ESEVT IN THE QA OF THE ESTABLISHMENT The example of Zagreb (by Prof. Alen Slavica)





### **OUTLINE**



- ➤ Introduction of the European Association of Veterinary Education Establishments (**EAEVE**)
- ➤ Introduction of the European System of Evaluation of Veterinary Training (ESEVT)
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: A competency-based process
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: External peer-review system
- Principles of Quality Assurance (QA) implemented in the ESEVT: Internal QA processes
- > Future directions of ESEVT from the QA perspective
- > ESEVT value: Outcomes

### **ESEVT** INTERNAL QA PROCESSES



#### ESEVT-specific

- ✓ feedback collection questionnaires
- ✓ system-wide analyses
- ✓ expert training: e-learning, seminars on QA
- ✓ ESEVT-specific CIQA tasks

### **EAEVE-specific**

- ✓ CIQA
- ✓ ENQA evaluations and membership

# **OUTLINE**



- ➤ Introduction of the European Association of Veterinary Education Establishments (**EAEVE**)
- ➤ Introduction of the European System of Evaluation of Veterinary Training (ESEVT)
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: A competency-based process
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: External peer-review system
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: Internal QA processes
- Future directions of ESEVT from the QA perspective
- > ESEVT value: Outcomes

# THE FUTURE OF ESEVT



#### European vs. national accreditations

Formal recognition of ESEVTby the European commission <a href="http://ec.europa.eu/internal\_market/qualifications/docs/news/20110706-evaluation-directive-200536ec\_en.pdf">http://ec.europa.eu/internal\_market/qualifications/docs/news/20110706-evaluation-directive-200536ec\_en.pdf</a>

#### "8.4.4. Ex-post evaluation of training programmes

In the course of the evaluation, stakeholders widely discussed the possibility of building on an ex-post evaluation system of veterinary training programmes run by the European Association of Establishments for Veterinary Education (EAEVE) and the Federation of Veterinarians of Europe (FVE). Some stakeholders suggested granting the EAEVE evaluation a formal status, either within individual Member States, or at EU level. The ex-post evaluation could lead to a possible licensing of training programmes. However, similar ex-post evaluation programs do not exist for the other health professions (or for architects). It would be inconsistent to consider such method only for the veterinary profession but not with regard to health professions dealing with patients."

#### THE FUTURE OF ESEVT



#### European vs. national accreditations

ESEVT has proven to be more focused on the acquisition and assessment of professional competencies by veterinary undergraduates and therefore better adapted to the market and societal needs than the current National Accreditation Systems that are not profession specific.



#### THE FUTURE OF ESEVT



- ✓ **AVMA & COE** (American Veterinary Medical Association and its Committee on Education)
- ✓ **AVBC** (Australasian Veterinary Boards Council)
- ✓ **SAVC** (South African Veterinary Council)
- ✓ **RCVS** (Royal College of Veterinary Surgeons)
- ✓ **ESEVT** (EAEVE/FVE)





# **OUTLINE**

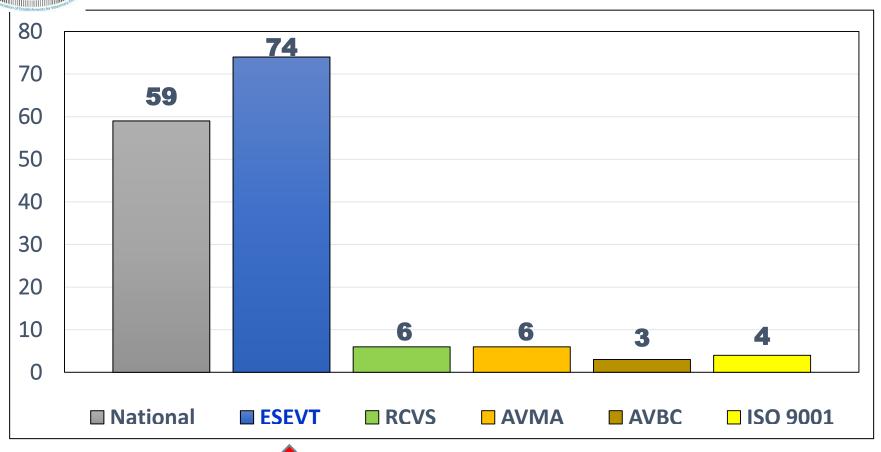


- ➤ Introduction of the European Association of Veterinary Education Establishments (**EAEVE**)
- ➤ Introduction of the European System of Evaluation of Veterinary Training (ESEVT)
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: A competency-based process
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: External peer-review system
- ➤ Principles of Quality Assurance (QA) implemented in the ESEVT: Internal QA processes
- > Future directions of ESEVT from the QA perspective
- **ESEVT value**: Outcomes

# ACCREDITATION PROCEDURES FOLLOWED BY EAEVE MEMBERS

(N=74)







European System Evaluation of Veterinary Training (ESEVT)

#### **ESEVT VALUE: OUTCOMES**



#### Around 25 visitations/year

- Accreditation in case of no Major Deficiency
- ✓ Conditional Accreditation in case of 1 single Major Deficiency
- ✓ Non Accreditation in case of several Major Deficiencies

#### **ESEVT VALUE: OUTCOMES**



#### Establishments' status

(January 2018)

#### MEMBERS: 96

- ✓ Non evaluated (yet) by the ESEVT: 13 (13.5%)
- ✓ Evaluated by the ESEVT: 83 (86.5%)
  - Approved+accredited: 50+17= 67 (70%)
  - Conditionally approved+accredited: 5+0= 5 (5.2%)
  - Non-approved: 11 (11.5%)

# Other countries (to be) evaluated by ESEVT



**May 2018** 

Egypt: 1

Iran: 1

Japan: 5

Mongolia: 1

Morocco: 1

Senegal: 1

Russia: 5

Thailand: 1

Tunisia: 1

**Ukraine:** 1

•••



#### **ESEVT VALUE: OUTCOMES**



#### Based on

- ☐ compliance with well-described standards
- ☐ completion by independent and trained experts
- ☐ permanent improvement of its SOP,

#### The ESEVT has shown to be efficient to

- □ convince the local authorities to fund the correction of the identified deficiencies
- ☐ convince the local staff to amend the curriculum
- ☐ improve the veterinary education and adapt it to the requirements of the society

# SUGGESTIONS TO IMPROVE THE ESTABLISHMENTS' QA



- ☐ To follow the ESEVT every 7 years
- ☐ To establish an Internal QA Committee
- eBooks from the Erasmus+ Project "Internal Quality Management in Competence-Based Higher Education "IQM-HE (2015-2018):
  - Handbook for Internal Quality Management in Competence-Based Higher Education
  - ☐ Instructions to Implement the European Toolkit for Internal Quality Management in Competence-Based Higher Education <a href="http://www.iqm-he.eu/">http://www.iqm-he.eu/</a>